

POSITION DESCRIPTION

Job Title: ServiceNow Trainer

Location: Bangalore / Mysore

Internship Period: 3 months

Stipend: ₹15,000 per month

Perks: Food and Accommodation provided

Full-time Package: ₹4-4.5 LPA (based on performance after internship)

Service Agreement: One year

Requirements:

- * Certification in ServiceNow (CSA / CAD or related modules preferred)
- * Strong understanding of ITSM, ITIL processes, and ServiceNow platform capabilities
- * Knowledge of ServiceNow Administration, Scripting, Workflows, and Integrations
- * Moderate programming skills in at least one programming language
- * Proficiency in SQL for querying and data management
- * Strong communication and presentation skills
- * Passion for teaching and mentoring candidates

Responsibilities:

- * Deliver structured training sessions on ServiceNow modules including ITSM, HRSD, CSM, and custom app development.
- * Develop practical exercises, labs, and case studies to build hands-on expertise.
- * Guide learners in ServiceNow administration, configuration, scripting, and SQL-based data handling.
- * Mentor candidates in preparing for ServiceNow certifications and real-world project scenarios.
- * Continuously update training materials in line with the latest ServiceNow platform releases.
- * Inspire and support students to apply ServiceNow, programming, and database skills in enterprise contexts.